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WE MOVED OUR OFFICES

Bethlehem Child and Family Welfare was traditionally located/situated at 28 Grey Street Bethlehem. As time and operations expanded, we acquired new buildings at 30 Pres Brand Street, Bethlehem. This meant double the cost of most things, such as the switchboard, services, reception, etc.

It also made effective management difficult for two offices with the same function, but located apart from each other.

In February 2017, we took the bold step, closed the offices at 28 Grey Street, and moved all personnel to 30 President Brand Street Bethlehem.

Here we could relocate all the social workers in one building, have one proper reception, parking space and more access control. Many savings also came about due to this move and the overall management of vehicles and personnel has been enhanced.



We were also able to let our old building, thereby securing an additional income.

The photo to the left was taken the day the first sod turning ceremony **on 2 November 1970**

"...in serving the best interests of children, we serve the best interests of all humanity."
-- [Carol Bellamy](#)

RESTRUCTURING OF PERSONNEL AND SERVICES

Recent re-allocations of the personnel of this organization, as well as future changes in personnel with regard to the retirement of staff members, made us look hard and long into the current structure. Combined this with these issues, were also instructions from the board that we had to plan and train members sufficiently to continue with the organization's good work. There is also the vision that younger persons and new ideas had to be incorporated, which would result in a new structure

The new structure had to address the above, and be able to remedy and improve the areas of our service that needed adjustment and tweaking.

The areas of restructuring are the following:

- Training of key staff, such as a possible manager and bookkeeper.
- Dividing the CYCC's management, caregiving and social work into an acceptable and functioning structure.
- Combining and streamlining the awareness of victims of domestic violence, drug and alcohol prevention and persons with disabilities.
- Effective supervision of all members registered with the South African Social Service Professions Board.
- Training of all staff members intermittently.

After one-on-one discussions with executive members and senior personnel, the board recommended the following restructuring. Implementation has already started as follows:

- Dorah Maseko moved from the reception to the CYCC as a caregiver and admin officer. She is also resident at the CYCC and delivers after-hour services. She will be training as a Child and Youth Care worker.
- Mrs Annah Radebe volunteered at the organisation. She is a registered social worker, but has been appointed as a caregiver at the CYCC. She will also assist the integrated services with foster and temporary safe care screenings. She is also resident at the CYCC and doing after-hour duties.
- Ms Michelle Pieterse has been appointed as social worker and she will also be responsible for the social work services to the children at the CYCC.
- Awareness programmes in our drug and alcohol, disability and victim empowerment programmes will be streamlined. The coordinators i.e. Jankie Malia, Ntabiseng Nhlapo and Ellen Mofokeng will remain the responsible coordinators for their projects, but all three will be responsible for the awareness programmes of all three projects, as well as street work. They will report directly to me (manager), while amongst themselves they will use their individual strengths to enhance all the awareness programmes. That will also enable us to substitute successfully during maternity leave, illness or vacation, as these staff members are fully knowledgeable because of their involvement in all three programmes.
- Ms De Klerk will act as the assistant to the manager by taking responsibility for the programme management of the CYCC and integrated social services. She will also act as the social work supervisor for all personnel registered with the SACSSP (professional body)
- Mrs Hester Groenenstein will be the new receptionist, also, as part of organizational training, she will assist Mr Hennie Dercksen as bookkeeper.

LEAVING AND JOINING

Some members of our organisation left our services during this year. We are sad to let them go but hope to have equipped them adequately, so that they can serve the community in their new surroundings.

LEAVING

Mrs Louie Steyn: social worker and supervisor

She left our service at the end of a long successful career in social welfare, to become a full-time pensioner. She immediately joined as a registered volunteer at the organisation and started with her registration as a social worker in a private practice. She also continues to serve as a registered social worker and volunteer to the organisation, a service to Incon.

Mrs Carine Wagenaar : social worker and CYCC manager

Carine left the service of Bethlehem Child and Family Welfare to pursue her passion of working with children specifically through play therapy in which she is in the process of finalizing her masters degree in 2018.

Ms Ntebaleng Dlamini : social worker

She left our employment on 7 June 2017 for greener pastures at a CYCC in Durban. Her departure is definitely a loss to us as she will be an asset to her new employer.

JOINING

Luleka Liphapang: social worker

I am the elder of two children. I was born in Umtata, Eastern Cape. I've lived and attended school in the Free State. Most of my life was spent in Bloemfontein where I also obtained my qualification in social work. I can speak and comprehend six languages. I also have a basic understanding of South African sign language. I am passionate about making a difference in the local community, especially among the youth. I believe that I was blessed with this calling to be a blessing to others.

Tshidi Mokoena: social worker

My name is Motshidisi Moleboheng Mokoena. I am one of the new social workers at Bethlehem Child and Family Welfare. I started working at the organisation on 19 June 2017. Born and bred in Bethlehem, I attended Graanveld Primary School and completed my high school career at Witteberg High School. I then furthered my tertiary education at Nelson Mandela Metropolitan University now known as Nelson Mandela University in Port Elizabeth. I completed my degree in 2016. I am a proud member of the Golden Key International Honour Society. Currently, I am doing a short course in Employee Wellness through Unisa. My love of learning never ceases to amaze me. As Leonardo da Vinci said: "Learning never exhausts the mind".

I believe in success through hard work and dedication. My motto in life is "Aspire to Inspire before you Expire" – Eugene Bell Jr. The most important things in my life are my Christian values

(Relationship with Jesus Christ) and my loved ones (family and friends). My hobbies include learning, reading, travelling, spending time with my loved ones, watching football and hockey, cooking etc. I can also describe myself as an ambivert. I enjoy life to the fullest and love humour. I am a simple, caring and kind-hearted woman. I like to balance my professional and family life.

Ms Michelle Pieterse: social worker

I am a recent graduate from the University of Pretoria. I am a dedicated and self-motivated individual. My passion has always been working with children. I believe as Frederick Douglass said, "It is easier to build strong children than to repair broken men." Children are our future and I respect my duty to love and to nurture them.

Mrs Hester Groenenstein: receptionist

I was born and bred in Bloemfontein, lived in the Cape for 16 years and have lived in Bethlehem since September 2017. My family lives here and it feels good to be a Free Stater again. I started working as a receptionist for Child and Family Welfare in October 2017, and am looking forward being part of and to contribute to the organisation "family". I have been married for 27 years to Owen and we have a "4-legged child" a Jack Russell. Her name is Pups and she is 16 years old. I am a keen hiker and love the outdoors.

Christenburg Holiday Programme

The holiday programme was facilitated by the chief social worker (Ms Etrése De Klerk), two new junior social workers (Ms Luleka Lipaphang and Ms Tshidi Mokoena), along with Ms Thembi Xaba (a volunteer).

The holiday programme was a whole new experience to Ms Lipaphang, Ms Mokoena and Ms Xaba. The programme covered a few of the human aspects namely; spiritual, psychological, educational, social etc. Ms Lipaphang and Ms Mokoena were responsible for the programme planning. All the children could speak and understand Afrikaans quite well. However, only the older ones could converse in English too.

The sessions always started with a prayer, followed by Christian nursery songs and then ended with a prayer. One of the sessions was based on Christianity and the children learned a lot about Christian values. The children also enjoyed the activities they had to do, such as creating masks based on their favourite superheroes; the drawing of heart shapes and then writing things they liked and disliked; making crafts, etc. They also enjoyed playing games, especially the coin game. The children learned a lot from the holiday programme.

Friday, 21 July 2017 was the last day of the holiday programme. During this session the children were mostly outdoors, they also made cars using finger cookies, Oreos and sweets (creative minds right there... thanks to Ms De Klerk.), and they also enjoyed hot chocolate and hotdogs. Overall the holiday programme went well. The next holiday programme will be in the December holidays. Be ready, "Christenburgers" ... BHM Child Welfare is going to invade your space with their beautiful aura and contagious enthusiastic energy!!!

Beautiful memories at Tshepong Ya Rona Child and Youth Care Centre

The children of Tshepong Ya Rona Child and Youth Care Centre (a.k.a. shelter) have given me grey hairs, but have also paved their ways right into my heart. Every child has his own unique and unfortunately, sad story. Although they will not admit it, it is evident from their behaviour that they find it difficult to cope with the never-ending stumbling blocks of life. It is easy to become overwhelmed by all the challenges these children face when you are working with them, but somehow you try to give their dark clouds a bit of a silver lining, even if just for a moment. When this happens, the happiness on their faces will tell you how desperately they actually need something good in their lives to hold onto.

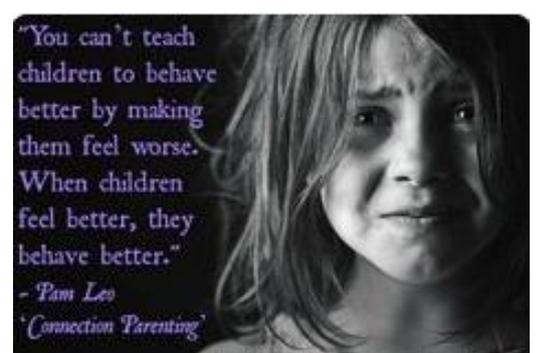
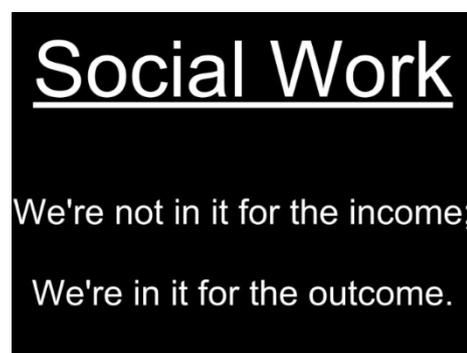
Something good that the team managed to give these children during the past year, was beautiful memories. Through the grace of God, we were fortunate enough to take the children on camps, for visits to the lion farm, Lion's Rock, and on a holiday to the seaside during December 2016. We were also able to present holiday programmes for them



where they enjoyed mingling with other children. By doing this, our children had opportunities to create their own wonderful and unique memories. They enjoyed these trips, outings, etc. and always returned with huge smiles on their faces and an increased sense of belonging. However, it wasn't only the big things that created these beautiful memories, it was also the smaller things, like kicking a ball with them, or transporting them somewhere (with the music way too loud, but their faces bright and happy while they sing along), or just being there and "being present" with them, acknowledging their existence and worth.

As social worker, I feel honoured and privileged that I was part of these children's lives and their special memories. I truly hope and believe that Bethlehem Child and Family Welfare will continue to give these children opportunities to create such memories, because memories are something that cannot easily be taken from us. It is also something that gives meaning to our lives. I know that, because the beautiful memories I have with these children definitely give meaning to my life.

Carine Wagenaar: Former Social worker and CYCC Manager



Thanks to all our donors of the past 6 months. We appreciate your involvement!

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Bethlehem

ISSUE



BETHLEHEM



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"What happens when people open their hearts?"

*"They get better."
— Haruki Murakami*

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For any enquiries about our services, please contact:

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Please visit our webpage <http://www.bcfw.org.za/> or our Facebook page

<https://www.facebook.com/pages/Bethlehem-Child-Family-Welfare/163802390343064?ref=hl>

**PLEASE DONATE MONEY AND GOODS TO US. WITHOUT
YOUR CONTRIBUTIONS WE WILL NOT BE ABLE TO
CONTINUE OUR SERVICES TO THE COMMUNITY**

Any donation can also guarantee you a tax deduction.

Ask for your section 18A Tax certificate at our office

How will your cash donations be used:

- Buy food, toiletries and school necessities for our orphaned and vulnerable children at the Child and Youth Centre
- Provide material for holiday programs at Christenburg and at Tshepong Ya Rona where children are taught life skills and coping skills.
- Buy Petrol to present drug and alcohol prevention programs at youth clubs and schools
- Buy material to do awareness programs to prevent violence in our communities, starting with our children
- Assist in providing a "safe house" for victims of domestic violence and serious crime
- Buy Stationary

You can also complete the attached Debit order for a monthly contribution: even R30 pm will help

We are also financially assisted by





DEBIT ORDER FORM

DATE FORM COMPLETED:

SURNAME:	FIRST NAMES:
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IDENTITY NUMBER / PASSPORT NUMBER:

POSTAL ADDRESS:	POSTAL CODE:
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EMAIL ADDRESS:	
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CELL NUMBER:	HOME TEL:	WORK TEL:
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BANKING DETAILS

BANK:	ACCOUNT NAME:
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ACCOUNT NUMBER:	BRANCH CODE:
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BRANCH NAME	ACCOUNT TYPE:
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DEBIT ORDER AMOUNT R

WRITE DEBIT ORDER AMOUNT IN FULL:

Which date is this amount to be deducted from your account—Please mark with an X

01st of every month	15th of every month	25th of every month	DATE OF FIRST DEBIT ORDER:
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I hereby authorize Bethlehem Child and Family Welfare to draw from my account the monthly amount of R _____ towards welfare services rendered in the community. I may cancel this Debit Authorization by giving **ONE CALENDAR MONTH'S** written notice.

SIGNATURE	DATE
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PRINT NAME

Once the form is completed, please post to:
 P.O. Box 708, BETHLEHEM, 9701 or, contact
 Deon Erwee on: 058-3030222 to collect it.